| PIBC 2017 -                   | 2019 STRATEGIC PLAN - SUMMARY  |  | Updated: Jan               | . 2018                 |   |
|-------------------------------|--|--|----------------------------|------------------------|---|
| SRA/Goal:                     | What? - Task Description:  | Who (Lead)?:   | When?:                     | Status:                | Notes:  |
|                               | ·  | · · · ·  |                            |                        |   |
| 1 - Enhance                   | Member Value & Engagement  |  |                            |                        |   |
| Goal 1.1 – St<br>Leadership & | l<br>rengthen Ongoing Links Between PIBC<br>Members  |  |                            |                        |   |
| Task 1.1 (a)                  | Do a quarterly Board update e-News to<br>members, highlighting key decisions &<br>activities   | Committee:<br>Executive, Staff:<br>Exec. Director /<br>Cmns. & Marketing<br>Spec.                    | By Dec. 2017<br>(ongoing)  | Not yet started.       | Working to implement as of first quarter of 2018.   |
| Task 1.1 (b)                  | Have Board members attend & actively<br>engage with members at the Annual<br>Conference (including a Board session).   | Committee:<br>Executive, Staff:<br>Prof. Learning &<br>Events Coord.                                 | By May 2018<br>(ongoing)   | Not yet started.       | Working with 2018 Conf. Cttee. & staff to<br>make arrangements to faciliate as part of the<br>program / set up at Victoria conference.  |
| Task 1.1 (c)                  | Have Board members & Student Reps<br>participate in one annual student outreach<br>event at each accredited planning program.                                | Committee:<br>Executive & Board,<br>Staff: Mgr. of Memb.<br>Programs & Serv.                         | By Sept. 2018<br>(ongoing) | Not yet started.       | To be implemented in new academic year<br>(Fall 2018)   |
| Task 1.1 (d)                  | Expand Board member profiles & photos<br>online as part of new PIBC website  | Committee:<br>Communications,<br>Staff: Cmns. &<br>Marketing Spec.                                   | By May 2018                | Started/Underway       | RFP held. New web design firm engaged,<br>now starting new website work. Will be<br>included in new website - to launch late<br>Spring 2018.  |
|                               | inther Strengthen & Enhance Support for<br>bers & Academic Planners  |  |                            |                        |   |
| Task 1.2 (a)                  | Revise student membership fees to enhance<br>& support participation of Student members.   | Committee:<br>Executive & Board,<br>Staff: Exec. Director  | By Sept. 2018              | Completed              | Student fees revised as part of 2018<br>member fee schedule (PIBC student fees<br>reduced to \$0).  |
| Task 1.2 (b)                  | Enhance role & activity of Student Reps in<br>liaising between PIBC & Student members  | Committee: Student<br>Liaison, Staff: Mgr.<br>of Memb. Prog. &<br>Serv.                              | By Jan. 2018<br>(ongoing)  | Started                | Student reps invited to all Board meetings.<br>Getting Member Engagement Cttee. and<br>Student Liaison Sub-Cttee. started.  |
| Task 1.2 (c)                  | Develop & implement a semesterly (3 times<br>per year) stand-alone Student member e-<br>news / update to Student members                                     | Committee: Student<br>Liaison, Staff: Mgr.<br>of Memb. Prog. &<br>Serv. / Cmns. &<br>Marketing Spec. | By Feb. 2018<br>(ongoing)  | Not yet started.       | Will commence first semester/quarter of 2018.   |
| Goal 1.3 – Sເ<br>amongst Mer  | upport & Strengthen Mentorship for and nbers   |  |                            |                        |   |
| Task 1.3 (a)                  | Update online renewal to include question<br>asking members to volunteer to Mentor<br>either a Candidate and/or Student member                               | Committee: Member<br>Engagement, Staff:<br>Mgr. of Memb. Prog.<br>& Serv. / Admin.<br>Coord.         | By Nov. 2017               | Completed<br>(ongoing) | PIBC Online membership system (AMS)<br>updated to include check-box/opt-in screen<br>during renewal asking all members for<br>volunteer interest, including mentoring.<br>Renewal report from 2018 renewals coming. |
| Task 1.3 (b)                  | Reach out to & coordinate with the PSB and<br>other Provincial/Territorial Institutes on<br>strategies to enhance & support mentorship                       | Committee: Member<br>Engagement, Staff:<br>Exec. Director/ Mgr.<br>of Memb. Prog. &<br>Serv.         | By July 2018<br>(ongoing)  | Not yet started.       | Discussions to take place at Joint<br>Administrators Group (staff) level and<br>leadership levels (Planning Alliance Forum)<br>etc.   |
|                               | learly Communicate & Articulate Member<br>afits to Members   |  |                            |                        |   |
| Task 1.4 (a)                  | Incorporate new & updated features &<br>content in new PIBC website to better<br>facilitate member knowledge of benefits and<br>to enhance member engagement | Committee:<br>Communications,<br>Staff: Cmns. &<br>Marketing Spec.                                   | By May 2018                | Started/Underway       | RFP held. New web design firm engaged,<br>now starting new website work. Will be<br>included in new website - to launch late<br>Spring 2018.  |
| 2 - Lead Stra<br>Profession   | Itegic Advancement of the Planning   |  |                            |                        |   |
|                               | <br>stablish & build upon strategic relationships<br>ernment officials   |  |                            |                        |   |
| Task 2.1 (a)                  | Invite key public officials to attend /<br>participate in PIBC annual conferences  | Committee: Annual<br>Conference, Staff:<br>Prof. Learning &<br>Events Coord.                         | By Jan. 2018<br>(ongoing)  | Started                | Working with 2018 Confer. Cttee. List of<br>provincial dignitaries/leaders identified to be<br>invited. E.g. Minister to be invited to speak.   |

| Task 2.1 (b)                 | Continue convening at least one meeting<br>with key government officials each year   | Committee: Policy &<br>Public Affairs /<br>Executive, Staff:<br>Exec. Director              | By April 2018<br>(ongoing) | Not yet started.       | To be coordinated in first half of 2018 with new government/ministry etc.  |
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| Task 2.1 (c)                 | Have World Town Planning Day formally<br>recognized by BC and Yukon governments<br>each year   | Committee:<br>Executive, Staff:<br>Mgr. of Memb. Prog.<br>& Serv.                           | By Aug. 2018<br>(ongoing)  | Completed<br>(ongoing) | 2017 World Town Planning Day formally<br>proclaimed by Province of BC, and<br>acknowledged at Ministerial level by<br>Government of Yukon. Will continue for<br>future years for WTPD.       |
|                              | uild & Enhance Strategic Relationships with<br>sional Organizations  |   |                            |                        |  |
| Task 2.2 (a)                 | Reach out & invite allied professional<br>organizations to partner / contribute to PIBC<br>CPL programming   | Committee: CPL,<br>Staff: Prof. Learning<br>& Events Coord.                                 | By Nov. 2018<br>(ongoing)  | Not yet started.       | To be undertaken in second half of 2018.   |
| Task 2.2 (b)                 | Invite and hold meetings with leadership of<br>key allied professional organizations   | Committee:<br>Executive, Staff:<br>Exec. Director   | By Oct. 2018<br>(ongoing)  | Started                | To be undertaken in second half of 2018.<br>Early discusson with AIBC leadership.  |
|                              | aise the Profile of PIBC and the Planning<br>ith Members & Key Stakeholders  |   |                            |                        |  |
| Task 2.3 (a)                 | Develop organizational framework for<br>special practice area groups with PIBC<br>(similar to Chapters)  | Committee:<br>Executive / Board,<br>Staff: Exec. Dir /<br>Mgr. Memb. Prog. &<br>Serv.       | By Mar. 2018               | Started                | Existing endorsement of concept in principle<br>from Board. Staff undertaking research of<br>models (e.g. APA Divisions); looking to pilot<br>2-3 and launch at same time as new<br>website. |
| Task 2.3 (b)                 | Have Board members attend and participate<br>in at least one local Chapter event (covering<br>all PIBC Chapters each year)                               | Committee:<br>Executive / Board,<br>Staff: Exec. Dir /<br>Mgr. Memb. Prog. &<br>Serv.       | By Dec. 2018<br>(ongoing)  | Not yet started.       | To be undertaken beginning in and through 2018.  |
| Task 2.3 (c)                 | Develop a communications & outreach tool<br>for employers of planners to help build<br>awareness & PIBC and RPP brands                                   | Committee:<br>Communications,<br>Staff: Cmns. &<br>Marketing Spec.                          | By Jan. 2018               | Started                | Initial staff discussion of possible outreach<br>approaches/targets for employer<br>audience(s). Need to engage Cmns. Cttee.   |
| Task 2.3 (d)                 | Continue & expand PIBC branded<br>merchandise, including distribution &<br>promotion within the membership   | Committee:<br>Executive, Staff:<br>Exec. Dir / Mgr.<br>Memb. Prog. &<br>Serv.               | By Apr. 2018               | Started                | Initial staff discussion of possible options, and tie in to PIBC 60th anniversary.   |
|                              | evelop an Adaptive / Responsive Strategy for<br>t of RPP in BC & Yukon Legislation   |   |                            |                        |  |
| Task 2.4 (a)                 | Update research on existing RPP legislation<br>& regulation context in other jurisdictions in<br>Canada  | Committee: Policy &<br>Public Affairs, Staff:<br>Exec. Dir / Mgr.<br>Memb. Prog. &<br>Serv. | By Jan. 2019               | Not yet started.       | To be undertaken in late 2018 into 2019.   |
| Task 2.4 (b)                 | Investigate, research & report out on<br>different potential opportunities & risks for<br>various approaches to pursuing RPP<br>legislation & regulation | Committee: Policy &<br>Public Affairs, Staff:<br>Exec. Dir / Mgr.<br>Memb. Prog. &<br>Serv. | By Jan. 2019               | Not yet started.       | To be undertaken in late 2018 into 2019.   |
| 3 - Build Ca<br>Planning Iss | pacity for Advocacy & Research on Core<br>ues  |   |                            |                        |  |
|                              | evelop a Strategy for PIBC Advocacy on<br>Core Planning Issues   |   |                            |                        |  |
| Task 3.1 (a)                 | Establish policy criteria & a framework to determine which substantive core planning issues PIBC should pursue or advocate                               | Committee: Policy &<br>Public Affairs, Staff:<br>Exec. Dir / Mgr.<br>Memb. Prog. &<br>Serv. | By Apr. 2018               | Started                | Policy & Public Affairs Cttee. populated and now meeting.  |
| Task 3.1 (b)                 | Develop & draft internal policy to frame & guide PIBC policy work & advocacy   | Committee: Policy &<br>Public Affairs, Staff:<br>Exec. Dir / Mgr.<br>Memb. Prog. &<br>Serv. | By Apr. 2018               | Started                | Policy & Public Affairs Cttee. populated and now meeting.  |

| Task 3.1 (c)                         | Continue & finalize the work of the existing<br>Climate Action Task Force   | Committee: Policy &<br>Public Affairs /<br>CATF, Staff: Exec.<br>Director   | By Dec. 2017               | Underway / Nearly<br>Complete | Policy & Public Affairs Cttee. populated and<br>now meeting, Climate Action Task Force still<br>meeting to finalize work / remaining tasks.  |
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| Goal 3.2 – D                         | evelop a Strategy on PIBC Research  |   |                            |                               |  |
| Task 3.2 (a)                         | Enhance resources & access for research material on new PIBC website  | Committee:<br>Communications,<br>Staff: Cmns. &<br>Marketing Spec.  | By May 2018                | Started/Underway              | RFP held. New web design firm engaged,<br>now starting new website work. Will be<br>included in new website - to launch late<br>Spring 2018.   |
| Task 3.2 (b)                         | Identify & document research opportunities<br>for PIBC  | Committee: Policy &<br>Public Affairs, Staff:<br>Exec. Dir / Mgr.<br>Memb. Prog. &<br>Serv.                                   | By Nov. 2018               | Started                       | Policy & Public Affairs Cttee. populated and now meeting.  |
| Task 3.2 (c)                         | Incorporate & publish academic planning /<br>research articles in Planning West magazine  | Committee:<br>Communications,<br>Staff: Cmns. &<br>Marketing Spec.  | By Sept. 2018<br>(ongoing) | Not yet started               | New Editor selected, starting in Spring 2018.<br>Communications Cttee. starting up again.  |
| Goal 3.3 – Ei<br>Members             | hhance Research & Data Collection from  |   |                            |                               |  |
| Task 3.3 (a)                         | Implement and manage regular membership satisfaction & input survey every four years.   | Committee: Member<br>Engagement, Staff:<br>Exec. Dir / Mgr.<br>Memb. Prog. &<br>Serv.   | By Feb. 2021<br>(ongoing)  | Not yet started               | To be undertaken in 2021.  |
| Task 3.3 (b)                         | Implement & manage regular membership<br>compensation & benefits survey every four<br>years (alternating from other member<br>survey) | Committee: Member<br>Engagement, Staff:<br>Exec. Dir / Mgr.<br>Memb. Prog. &<br>Serv.   | By Feb. 2019<br>(ongoing)  | Not yet started               | To be undertaken in 2019.  |
| Task 3.3 (c)                         | Explore & develop opportunities to collect<br>member data and engage with members as<br>part of annual online membership renewal      | Committee: Member<br>Engagement, Staff:<br>Exec. Dir / Mgr.<br>Memb. Prog. &<br>Serv. / Admin.<br>Coord.                      | By Nov. 2018               | Started                       | PIBC Online membership system (AMS)<br>updated with new info. gathering (starting<br>with volunteer interest).   |
| 4 - Manage &                         | & Enhance Organizational Resilience   |   |                            |                               |  |
|                                      | ign Internal Resources With & in Support of   |   |                            |                               |  |
| <u>Strategic Goa</u><br>Task 4.1 (a) | Allocate budget for Professional Learning &<br>Events Coordinator to become regular full<br>time role                                 | Committee:<br>Executive / Board,<br>Staff: Exec. Dir /<br>Mgr. Memb. Prog. &<br>Serv.   | By Sept. 2017              | Completed                     | Allocation included in 2018 operating budget<br>(adopted in Sept. 2017). Implemented in<br>Jan. 2018.  |
| Task 4.1 (b)                         | Explore expanding hours & role for<br>Communications & Marketing Specialist   | Committee:<br>Executive / Board,<br>Staff: Exec. Dir /<br>Mgr. Memb. Prog. &<br>Serv.   | By Sept. 2017              | Completed<br>(ongoing)        | Allocation included in 2018 operating budget<br>(adopted in Sept. 2017). Initial add. hrs.<br>implemented in Jan. 2018. Will continue<br>monitoring/adjusting.   |
| Goal 4.2 – Co<br>& Operationa        | ontinue to Build Internal PIBC Documentation<br>I Resilience  |   |                            |                               |  |
| Task 4.2 (a)                         | Improve PIBC Professional Conduct Review<br>complaints & investigations process (bylaws<br>and policy updates)                        | Committee: Prof.<br>Conduct Review,<br>Staff: Exec. Director<br>/ Legal counsel   | By Jun. 2018<br>(ongoing)  | Started/Underway              | Prof. Conduct Rev. Cttee. met (Dec. 2017),<br>reviewed key policy issues/direction.<br>Working group developing bylaw revisions &<br>policies/procedures to improve process.   |
| Task 4.2 (b)                         | Implement and enhance CPL reporting<br>requirements with enforcement & reviews  | Committee:<br>Professional<br>Standards & Cert.,<br>Staff: Mgr. Memb.<br>Prog. & Serv. / Prof.<br>Learning & Events<br>Coord. | By Mar. 2018               | Started                       | Staff/administration has consistently<br>increased reporting monitoring and follow-up<br>with members to increase awareness and<br>reporting compliance. Prof. Standards &<br>Cert. Cttee. now in place to move forward or<br>policy 'next steps'. |

| Task 4.2 (c)  | Finalize & update key internal manuals (incl.<br>CPL Guide, PCRC, Chapters, Admin. Policy<br>etc.)        |   | By Jul. 2018<br>(ongoing) |                 | Initial staff discussion of existing<br>manuals/drafts, priorization of key<br>manual/document requirements. |
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| Goal 4.3 – Continue to Operationalize & Build CPL<br>Programming & Delivery |   |   |                           |                 |  |
| Task 4.3 (a)  | Continue to collect & review member input &<br>feedback to guide & develop future PIBC<br>CPL programming | Committee: CPL,<br>Staff: Prof. Learning<br>& Events Coord.   | By Oct. 2018              |                 | Staff & CPL Committee continuing with<br>surveys / feedback from all ongoing CPL<br>webinars.                |
| Task 4.3 (b)  | Research & investigate potential mandatory<br>CPL topics/content for members (e.g. ethics<br>etc.)        |   | By Oct. 2018              | Not yet started | To be undertaken through 2018.   |
| Task 4.3 (c)  | Operationalize CPL reporting requirements<br>for practicing Candidate Members                             | Committee:<br>Professional<br>Standards & Cert.,<br>Staff: Mgr. Memb.<br>Prog. & Serv. / Prof.<br>Learning & Events<br>Coord. | By Nov. 2018<br>(ongoing) |                 | Endorsed in principle by Board. New Prof.<br>Standards & Cert. Cttee. now in place.                          |
| Task 4.3 (d)  | Develop & deliver a pilot in-person PIBC<br>CPL course on a relevant core planning<br>topic               | Committee: CPL,<br>Staff: Prof. Learning<br>& Events Coord.   | By Dec. 2019<br>(ongoing) | Not yet started | To be completed by late 2019.  |