



Cultivating Community CONNECTIONS

BCRPA 2017 Symposium • Kelowna • April 5–7



Invitation from the President

Symposium 2017, in sunny and beautiful Kelowna provides us all with the opportunity to connect, think, consider and strategize. It is a time to step away from the challenges of our everyday work and open ourselves up to new ideas.

The theme for 2017 is “Cultivating Connected Communities” and the program has a great variety of sessions. Our work in the recreation and parks sector fosters community connections and the Symposium will support our consideration about that in new ways.

We are excited to present two keynote speakers at this Symposium. Frances (Ming) Kuo will share recent discoveries about the impacts of exposure to nature on human health, aligned with our efforts to reconnect people with nature. Our second keynote is by Charity Gerbrandt who will speak about building and sustaining strong communities in today’s super-connected digital world.

There are numerous educational sessions from which we are sure you will benefit. These sessions are within five streams, based on the goals in the Framework for Recreation in Canada: Health promoting practices, Inclusive recreation, Outdoor recreation, Supportive systems and practices, and Recreation sustainability. Presenters from within our field and from outside will inform us and challenge us, with the ultimate goal of constant improvement in our efforts to build healthy communities.

The Symposium is also an opportunity for BCRPA to share with you a number of initiatives that we have undertaken, to get member input and direction through the Annual General Meeting, and to highlight and celebrate good work in the province through the BCRPA Provincial Awards Ceremony.

Many thanks go to the Symposium 2017 Program and Events Advisory Committee. Their guidance and suggestions, along with feedback received from past Symposium delegates, have helped create a fantastic line-up of sessions and events. Thanks also to the BCRPA staff who have worked very hard to ensure that the event is well-organized. As we all know, events such as this take a lot of time, energy, and focus and everyone involved deserves our thanks.

On behalf of the BCRPA Board of Directors, I encourage you to attend Symposium 2017 in Kelowna and to continue to give us your input and feedback. We have a lot to celebrate in 2017 and the Symposium is the perfect place to do that!

Looking forward to seeing you in Kelowna in early April.



Heather Turner, President



Special Thanks

Symposium 2017 Program and Events Advisory Committee

- | | |
|------------------|-------------------|
| Blain Ford | Melissa Wight |
| Brian Bergvinson | Michelle Watson |
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| Christina Finnie | Nicole Kittmer |
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Symposium at a Glance

TUESDAY, APR 4	WEDNESDAY, APRIL 5		THURSDAY, APRIL 6		FRIDAY, APRIL 7	
	8 am – 5 pm	Registration • Foyer	7:30 – 8:30 am	Group Physical Activities	8 – 10 am	Registration • Foyer
9 am – 4 pm	8 – 9 am	<i>Coffee, tea, smoothies</i>	8 am – 5 pm	Registration • Foyer	8 – 9 am	<i>Buffet Breakfast</i>
Pre-Conference Workshops	9 am	Opening Ceremonies	9 am	<i>Breakfast & AGM</i>	9 am	Sessions E
Delta Grand Okanagan Resort and Conference Centre	9:30 am	Keynote	10:15 am	SnapShots	10 am	<i>Transition Break, Refreshments</i>
	10:30 am	<i>Break</i>	10:45 am	<i>Break</i>		
	10:45 am	Sessions A	11 am	Sessions C	10:15 am	Panel Discussions
W E L C O M E	11:45 am	<i>Take-away Lunch & group recreation activities</i>	noon	<i>Lunch & Awards Ceremony</i>	11:30 am	<i>Break</i>
					11:45 am	Closing Keynote
	1:30 pm	Dialogue Sessions	1:15 – 3:15 pm	Sessions D2, D3, D4 – X Active	12:45 pm	Official Closing
	3 pm	<i>Break</i>	1:15 – 3:15 pm	Sessions D1, D5 + Group Bullpen		
	3:15 pm	Sessions B				
	4:15 pm	<i>Free Time</i>	3:30 – 5 pm	Neighbourhood party decorations and costume making		
	6 – 9 pm	5 – 9 pm	Tradeshow Street Party & Neighbourhood Eats	6:30 – 11 pm	Neighbourhood Party, Banquet & Dance	
	Welcome Reception (BNA Brewing Co. & Eatery)					



Symposium 2017 Registration Information & Fees

Early Bird Registrations

It pays to register early! Once again we are offering two early bird opportunities to help you save \$\$\$\$.

February 10, 2017 (at noon) is the first deadline for Early Bird rates and **March 3, 2017** is the second opportunity to save \$\$\$.

Don't delay, register today!

Register on-line today at www.bcrpa.bc.ca

Registration check-in at the Delta Grand Okanagan Resort and Conference Centre starts at 8 am on Wednesday, April 5, 2017.

Full Symposium registration includes two breakfasts, two lunches, refreshments at all designated breaks, Wednesday evening Tradeshow Street Party, Thursday evening, banquet and dance, and morning group physical activities.

Daily registration includes only breakfast and lunch on the day (as applicable); guest tickets for all other meals and receptions must be purchased separately.

GUEST MEAL TICKETS	
Wednesday Lunch	\$30
Wednesday Tradeshow Dinner	\$50
Thursday Breakfast	\$35
Thursday Lunch	\$40
Thursday Banquet and Dance	\$100
Friday Breakfast	\$30

REGISTRATION FEES

CATEGORY	DATES	RATE
1st Early Member	Early Bird 1 by noon, Friday, Feb 10, 2017	\$487
1st Early Non-member		\$633
1st Early Daily Member		\$285
1st Early Daily Non-Member		\$369
2nd Early Member	Early Bird 2 by Friday, March 3, 2017	\$587
2nd Early Non-member		\$733
2nd Early Daily Member		\$320
2nd Early Daily Non-member		\$415
Regular Member	Regular Rates starting Saturday, March 4, 2017	\$687
Regular Non-member		\$833
Regular Daily Member		\$355
Regular Daily Non-member		\$465
Student Member Full Registration		\$270
Student Member Daily		\$158

PRE-CONFERENCE SESSION FEES

Supporting Individuals with Autism in Community Recreation		
1st Early Member	Early Bird 1 by noon, Feb 10, 2017	\$150
1st Early Non-member		\$165
2nd Early Member	Early Bird 2 by March 3, 2017	\$160
2nd Early Non-member		\$175
Regular Member	March 4, 2017 onwards	\$170
Regular Non-member		\$185
Risk Management - Managing Summer Risks		
1st Early Member	Early Bird 1 by noon, Feb 10, 2017	\$289
1st Early Non-member		\$339
2nd Early Member	Early Bird 2 by March 3, 2017	\$299
2nd Early Non-member		\$349
Regular Member	March 4, 2017 onwards	\$309
Regular Non-member		\$359



Symposium 2017 Exhibitor Fees

EXHIBITOR FEES	
Commercial Rate: Member	\$710
Commercial Rate: Non-member	\$860
Educational/Non-profit	\$450
ADD-ONS	
Flyer insert in the delegate packages	\$300
Upgrade to a full delegate	\$300
<i>The special offer below expires March 17, 2017.</i>	
Corporate Member Exhibitor Bundle with Ad (1/6th page ad)	\$150

Take advantage of the discounts offered to corporate members!

Learn more about corporate membership at www.bcrpa.bc.ca/bcrpa-corporate-member





Pre-Conference Workshops (concurrent)

Tuesday, April 4 | 9 am– 4 pm

Delta Grand Okanagan Resort and Conference Centre

Risk Management – Managing Summer Risks ▶ Doug Wyseman

Most risk management training is focused on “buy insurance and avoid risk.” This often leads to missed recreation benefits due to exaggerated liability fears. The curriculum in this course will provide the education and hands on training necessary for parks and recreation staff to deal with the majority of risk issues that their department might experience.



BIO: Doug has been involved in risk management since 1973. Doug has worked in the public sector as risk manager for a large Canadian municipality and in the private sector for insurers of municipalities and sports organizations. He has served on the Board of Directors of the Canadian Parks and

Recreation Association (CPRA) where he assisted in the development of the Canadian Playground Safety Institute and served on the CPRA Playground Safety Taskforce. He currently teaches a liability and risk management course at the College of the North Atlantic in St. John’s and at Fleming College in Ontario.

Supporting Individuals with Autism in Community Recreation ▶ Stephanie Jull PhD, BCBA-D

The prevalence of autism is 1 in 68 children (1 in 42 boys) and rising. Community recreation staff often struggle to include individuals with autism in their programming. This workshop will provide information about autism and support strategies including communication tips, group strategies, and behaviour support tools.



BIO: Stephanie is the Director of Programming at Canucks Autism Network, where she oversees a team of 350 part-time staff and 500 volunteers who deliver adapted recreation programs across BC. For her PhD research, she taught community swimming instructors how to teach lessons for children with

autism. In her current position with Canucks Autism Network, she has provided workshops to hundreds of community recreation staff and sports coaches across the province of BC over the past five years.



Keynote Speakers

Wednesday, April 5 | 9:30 – 10:30 am

Frances (Ming) Kuo ►

Reconnect with Nature

The idea that “nature is good for us” has been around since Thoreau, Olmsted, and others, but only in recent years has science begun to actually document the impacts of exposure to nature on human health. This talk shares some of the newest and most exciting discoveries in this area, and proposes a central pathway by which nature may affect health. This pathway explains not only how spending time in nature promotes health, but also why its impacts are so large and diverse. Frances will touch on the economic ramifications of nature’s impacts on cancer, heart disease and stroke, obesity, depression, diabetes, and ADHD.



BIO: Ming Kuo is a nationally and internationally recognized scientist examining the impacts of the urban forest on human health. Dr. Kuo’s research focuses on how “green space” supports healthy human functioning, in both individuals and communities. Starting in 1993, she led a series of studies on the

impacts of green spaces on human functioning in inner city Chicago, for which she and her collaborators received the Environmental Design Research Association’s Achievement Award. She and her student Dr. Andrea Faber Taylor examined the impacts of green spaces on Attention Deficit Disorder. Her work has convincingly linked healthy urban ecosystems to stronger, safer neighborhoods, lower crime, reduced AD/HD symptoms, reduced aggression, and an array of other mental health indicators. Her current work examines the effects of contact with nature on physical health, especially immune function.

Friday, April 7 | 11:45 am – 12:45 pm

Charity Gerbrandt ►

Connected: Building Communities in a Technical Time

In this interactive session we will uncover what is at the heart of community building and explore the role that leadership plays in the process. Identifying key challenges, we will discuss creative problem solving methods that will help to foster innovative solutions, allowing you to build and sustain strong communities in an ever-changing, constantly connected, digital world.



BIO: Charity Gerbrandt is the VP of Brand & User Experience for Carebook Technologies, a Montreal based company on a mission to give people the tools they need to take control of their health and the well-being of their loved ones. Prior to Carebook, Charity spent 10 years working for the Walt Disney Company,

focusing on creative product development and team culture, while building the world’s largest virtual community for kids. Charity currently lives in Kelowna, British Columbia where she is a member of the Board of Governors at Okanagan College and is completing her Executive MBA through Royal Roads University. No stranger to BCRPA, Charity was once a certified weight training and aquafit instructor, and completed a Diploma in Recreation & Leisure Services Management at the College of the Rockies in Cranbrook.



Special Features

TUESDAY, April 4 | 6 – 9 pm

**Welcome Reception &
Early Registration**

BNA Brewing Co. & Eatery

1250 Ellis Street, Kelowna

www.bnabrewing.com

WEDNESDAY, April 5 | 11:45 am – 1:30 pm

**Lunch and
Group Recreation Activities**

Guided Culture Tour:

City of Kelowna, Cultural Services

Bike 'n Brew:

Natalie Alexander

Sheila Gunn

Bub Kusch

Photo scavenger hunt:

Reagan Lovig

Russ Brummer

Grab your lunch and meet up with colleagues to explore downtown Kelowna. You have five options to choose from:

- Tour the Culture District, an area populated by galleries, museums, performance venues, and art facilities along the waterfront. This six-block area, once the centre of the fruit-packing industry, was reimagined by city planners as a gathering place for community enjoyment. Self-guided tour maps are also available.
- Cycle between craft beer tastings with the Bike 'n Brew tour. Kelowna is truly one of the most beautiful places in Canada. This unique tour will showcase the emerging craft brewing scene amongst the backdrop of picturesque Lake Okanagan. You'll bike along the downtown streets and make your way to Kettle Valley Brewing and Tree Brewing. Sample the local beverages, or get a growler to go – we've got you covered! This tour will wrap up with an al fresco lunch in one of Kelowna's charming parks. Bikes and helmets provided for free, courtesy of the City of Kelowna, or bring your own.
- Photo Scavenger Hunt! Have some fun on a walking tour around downtown while taking part in a photo scavenger hunt. A good way to stretch the legs, meet new peers, and explore Kelowna. If you don't know the area or the specific item, ask around! Form a team of as many as six and as few as two. Meet in the lobby of the Delta Grand at 11:45am to receive your list of items and to begin the hunt. A prize, other than respect, will be given to the team who collects the most items in the time allotted.
- Self-guided Culture Tour
- Find your own recreational fun.

Watch for signs at registration to find out where to meet your guides.



Special Features continued

WEDNESDAY, April 5 | 1:30 – 3 pm

Dialogues

Join your colleagues in sets of concurrent dialogues that will allow you to network and discuss issues and ideas.

Programmers

Sandy Clarke and Leah Knutson

Senior Management

Jennifer Wilson

Small Towns Dialogue

Trisha Davidson

Parks & Open Spaces

Brian Farquhar

WEDNESDAY, April 5 | 5 – 9 pm

Tradeshow Street Party & Neighbourhood Eats

The Symposium Planning Committee has designed a Trade Show you can't miss, as the ballroom turns into a street party.

Visit with exhibitors, socialize with your peers, dine at neighbourhood food stations, and cultivate community connections while seeing the products and services available to support your work.

THURSDAY, April 6 | 7:30 – 8:30 am

Group Physical Activities

This session will highlight a number of different fitness elements with and without the equipment. Join BCRPA Fitness Leader **Danielle Klassen** as we utilize the elements of hoop play and barre work to tighten and tone those tough to train places. It is a low impact workout but you'll sweat. The hoops offer a time to laugh and have fun while challenging your core and balance muscles. Come prepared to learn new skills and then walk away feeling some muscles that have just been waiting for their time to shine!

THURSDAY, April 6 | 10:15 – 10:45 am

SnapShots

This dynamic and fast paced section of the conference features three 6-minute presentations, each featuring current initiatives in our sector.

StoryWalks™

Bobbi Neal – Community Development Coordinator at West Shore Parks & Recreation

Connecting to Nature

Janet Ready – Faculty and Department Chair of the Recreation Studies Department of Langara College

Dance PL3Y

Carina Jean



Special Features continued

THURSDAY, April 6 | 2:15 – 3:15pm

Bullpen

In this continuation of sessions D1 & D5, delegates will discuss self-developed content in this unstructured group discussion that explores experiences of issues important to you and your peers. Delegates will be invited to submit their hot topics prior to arrival. This new element of Symposium will cultivate networking and connections with those interested in like topics.

THURSDAY, April 6 | 3:30 – 5 pm

Neighbourhood party decorations and costume-making

Prepare for the evening “Neighbourhood Party” banquet by creating costumes and table decor with your colleagues. Bring your own supplies and augment them with some materials provided. Information on costume/decors to come.

THURSDAY, April 6 | 6:30 – 11 pm

Neighbourhood Party Banquet & Dance

The “Meet Your Neighbour” theme the Symposium Planning Committee has designed will see you having fun playing, eating, drinking, and dancing together with members you know or will quickly get to know!

FRIDAY, April 7 | 10:15 – 11:30 am

Themed Panels

The BCRPA will host two concurrent panels to further delegate discussion on (1) Aboriginal Engagement, or (2) Effectively Engaging Your Community in New Facility Development.

On display throughout the conference

Resource Fair

This is where we showcase our programs and initiatives. Come by and see what the BCRPA is up to!

On display throughout the conference

Poster Presentations

Learn and be inspired through visual presentations from your colleagues around the province! Poster presentations will highlight current research initiatives and innovative practices/programs relevant to the recreation and parks sector.





Daily Matrix: Wednesday, April 5

8 am – 5 pm	Registration • Foyer
8 – 9 am	<i>Coffee, tea, smoothies</i>
9 am	Opening Ceremonies
9:30 am	Keynote – Reconnect with Nature
10:30 am	<i>Break</i>
	Educational Sessions A
10:45 am	<ul style="list-style-type: none">  A1 Best Practices for Effective Online Engagement  A2 The 7 Step Sustainable Special Events Toolkit  A3 Are You Prepared? Creating an Emergency Plan for your Community  A4 Walking a Grey Line: Working with Older Adults with Cognitive Challenges  A5 Human Rights Complaints in Parks and Recreation Facilities
11:45 am	<i>Take-away lunch & group recreation activities (bike and brew tour, culture crawl, scavenger hunt, self directed fun)</i>
	Dialogues
1:30 pm	<ul style="list-style-type: none"> DL1 Programmers DL2 Senior Management DL3 Small Towns Dialogue DL4 Parks & Open Spaces
3 pm	<i>Transition Break, Refreshments</i>
	Educational Sessions B
3:15 pm	<ul style="list-style-type: none">  B1 Performing Under Pressure: Developing Mental Toughness  B2 Contracting Recreation and Sports Facilities and Services  B3 Musical Spoons – A Great Way to Have Fun! ✶ ACTIVE  B4 Moving Beyond Good Intentions: Creating and Maintaining Effective Relationships with Indigenous Individuals and Communities  B5 Screen Time to Green Time: Using Augmented Reality Gaming to Connect Kids with Nature
4:15 pm	<i>Free Time</i>
5 – 9 pm	Tradeshow Street Party & Neighbourhood Eats



Daily Matrix: Thursday, April 6

7:30 – 8:30 am	Group Physical Activities
8 – 9 am	Registration • Foyer
9 am	<i>Breakfast & AGM</i>
10:15 am	SnapShots
10:45 am	<i>Break</i>
	Educational Sessions C
11 am	 C1 The DaVinci Code: New Community Development Solution
	 C2 Social Strategy: Fueling Your Online Presence
	 C3 Sponsorship and How to Benefit Partnerships
	 C4 Assessing Fitness Leader Qualifications
	 C5 Promoting Intercultural Connections Through Physical Activity
Noon	<i>Lunch & Awards Ceremony</i>
	Sessions D2, D3, D4
1:15 – 3:15 pm	 D2 Physical Literacy Using Racquet Sports ✕ ACTIVE
	 D3 Guided Tour of Kelowna's Parks ✕ ACTIVE
	 D4 Augmented Reality on Nature Trails ✕ ACTIVE
	Sessions D1 & D5 ▶ followed by Group Bullpen
1:15 – 3:15 pm	 D1 Designing for Social Impact
	 D5 Healthy Cities: Examining The Role a Municipality Plays in Creating a Healthy, Inclusive Community
3:15 pm	<i>Break</i>
3:30 – 5 pm	Neighbourhood party decorations and costume making workshop
6:30 – 11 pm	Meet Your Neighbourhood Party, Banquet & Dance



Daily Matrix: Friday, April 7

8 – 10 am	Registration • Foyer
8 – 9 am	<i>Buffet Breakfast</i>
	Educational Sessions E
9 am	 E1 Surviving the Modern World – Keeping Recreation Relevant, Competitive, and Thriving
	 E2 Healthy Kids, Happy Kids: The Impact of Physical Activity on Mental Health
	 E3 “EFFECT”ive Service Delivery
	 E4 Connect or Disconnect? Research on Digital Technology Use in Outdoor Recreation
	 E5 Taking Advantage of Mountain Bike Tourism Opportunities
10 am	<i>Transition Break, Refreshments</i>
	Themed Panel Discussions
10:15 am	TP1 Aboriginal Engagement
	TP2 Effectively Engaging your Community in New Facility Development
11:30 am	<i>Break</i>
11:45 am	Keynote – Connected: Building Communities in a Technical Time
12:45 pm	Official Closing



Educational Sessions: **Session A** ▶ **Wednesday, April 5 | 10:45 – 11:45 am**

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-  **A1** ***Best Practices for Effective Online Engagement***
Colleen Hardwick
- Recreation and parks professionals face unique challenges in ensuring that citizen engagement reflects the views of residents, visitors, and key stakeholders.
- How can you ensure that the feedback data collected is verifiable, defensible, and adequate for evidence-based decision-making?
- How can you differentiate between input from residents and visitors, and develop solutions that accurately reflect community priorities while ensuring that the facilities continue to meet the needs of visitors and other stakeholders?
-
-  **A2** ***The 7 Step Sustainable Special Events Toolkit***
Gregg Wheeler
- The 7 step Sustainable Events Toolkit will be presented. The toolkit is used by special events organizers to make their events more environmentally, economically, and socially sustainable. The 7 point toolkit is intended to help event organizers of small or large events make their events more sustainable in practical ways that may have little or no budget impact.
-
-  **A3** ***Are you Prepared? Creating an Emergency Plan for your Community***
Laurie Cavan
- Is your community prepared in the event of an emergency? The City of Surrey has taken a proactive approach and they want to share what they've learned. Build resilience, develop capacity, engage volunteers and educate your staff, so that you and your reception centres will be ready when it matters most!
-
-  **A4** ***Walking a Grey Line: Working with Older Adults with Cognitive Challenges***
*Jill Lawlor
Joni Vajda*
- West Vancouver is changing the traditional recreation model and creating supportive programs that keep older adults engaged in social, cognitive and physical health programs. Together with researchers from SFU learn how quantitative data is able to demonstrate the impact recreation has on quality of life.
-
-  **A5** ***Human Rights Complaints in Parks and Recreation Facilities***
*Elizabeth Anderson
Carolyn MacEachern*
- This session will provide an overview of the major trends and issues which have fueled recent complaints heard before the Canadian Human Rights Tribunals in the parks and recreation context. Covering recent changes to the BC Human Rights Code, including extending transgender protections, women's only work out facilities, the lengths to which disabilities must be accommodated, and more, this session will raise awareness regarding current issues to help avoid complaints.
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Educational Sessions: Session B ► Wednesday, April 5 | 3:15 – 4:15 pm

 **B1** *Performing Under Pressure:
Developing Mental Toughness*

Denis Harrigan

Whether you are a business or sales professional, a leader of a public or private sector organization, a performing artist or an athlete or coach, performing under pressure is crucial for success. Regardless of the task, pressure can diminish your judgment, attention and ultimately your performance. The inability to manage pressure is one reason why skilled people fail. Drawing on research from neuroscience, leadership studies, and sport psychology, this session deals with the psychological and physiological aspects of pressure. Several practical strategies will be presented that will help you perform under pressure. The mindset of high performers will be explored as well as long-term solutions to pressure situations. Participants will create a personalized action plan for raising their performance and producing results under pressure.

 **B2** *Contracting Recreation and
Sports Facilities and Services*

Vince Kreiser

As operating recreation and sports facilities becomes more complex, one avenue progressive managers are exploring is that of contracting out. This session will review the pros and cons to consider when working in this area. Current practices around contracting out sports and recreation facilities and services will be examined and discussed, along with when it makes sense to do so and when it does not.

 **B3** *Musical Spoons –
a Great Way to Have Fun!*

Kathy Tisher

 **ACTIVE**

Ready to feel the power of music? Interested in learning how to play a new instrument in less than an hour? Try the spoons! The wooden spoons are rhythmic percussion instruments that most people associate with Irish and Celtic music. Did you know that musical spoons have been part of Canada's cultural history for centuries - most notably in French Canadian culture? In this engaging session, participants will be hands-on, learning several spoon patterns and techniques while playing along to up-beat folk songs.

 **B4** *Moving Beyond Good
Intentions: Creating and
Maintaining Effective
Relationships with Indigenous
Individuals and Communities*

*Emma Sutherland
Verdann Evans*

This interactive workshop will explore 'cultural competency' as the foundation for long-lasting, effective relationships. Through real examples and group activities, participants will develop an understanding on a "heart" level of the barriers to health, happiness and success that Indigenous people face, as well as their resiliency and strength. The workshop will examine how the respect and compassion that arise from this understanding are essential to building relationships.

 **B5** *Screen Time to Green Time:
Using Augmented Reality
Gaming to Connect Kids
with Nature*

Mary Clarke

Current research on using mobile gaming technology to get kids active and engaging with the outdoors will be explored and best practices learned from gamifying over 100 locations all over North America will be shared. Getting kids to move and play establishes a deeper engagement with content and builds a sense of wonder in the world around them. This creates a relationship with spaces around them and allows space for creative play.





Educational Sessions: Session C ▶ Thursday, April 6 | 11 am – noon

 **C1 *The DaVinci Code:
New Community
Development Solution***

*Monique MacKinnon
Michael Kirk*

The challenge and opportunity is to link the unique, complementary efforts to strengthen the sectors and meet common mandates and goals (Framework for Recreation in Canada 2015). This session introduces the DaVinci Integrated Design Code: practical solutions and tools to innovate community development and citizen engagement.

 **C2 *Social Strategy:
Fueling Your Online
Presence***

Allison Markin

Understand the five steps to developing your social strategy. Choose the tools and resources to create, manage and engage your online presence. With so many social media and digital marketing tools at your fingertips, it's tough to choose where to put resources to manage your online footprint. A strong strategy starts with the right tools, adds content that ignites engagement, and includes a plan for growth and maintenance. This session will guide you through best practices to reach your target audience, and touch on tips and tricks to convert attendees into volunteers and donors. We will walk through five steps to develop a social strategy so you can level up your marketing. You'll leave with a cheat sheet or two, some fresh ideas, and the essential steps to create a great online presence.

 **C3 *Sponsorship and How to
Benefit Partnerships***

*Renata Mills
Ron Higo*

Sponsorship is a competitive game. The businesses community is approached countless times to support events and activities. While community programs and events have benefits and appeal for sponsors, how do you make your event or program catch a potential sponsor's eye? In this session learn about the experience of Festivals Kelowna, a producer of free community events, and how they have grown their sponsorship program to the point where sponsors are now calling them.

The rising capital costs of constructing and operating recreation facilities is a concern for all communities, particularly those with growing populations. In 2007 the city of Port Moody implemented a Naming Sponsorship campaign to raise capital funds to help offset the cost of a recreation complex renovation and expansion. This session will provide information on how you can establish a naming sponsorship program in your community.

 **C4 *Assessing Fitness Leader
Qualifications***

Carol Lepine

Hiring qualified and dynamic fitness leaders can be confusing, especially with the ever changing trends in fitness programming. Sifting through the wide range of certifications, registrations, and education may leave you in a cold sweat! This session will compare some key factors from fitness organizations to enable you to assess qualifications more clearly and be more effective in your hiring processes.



Educational Sessions: **Session C** ▶ **Thursday, April 6** | **11 am – noon** continued

C5 *Promoting Intercultural Connections Through Physical Activity*

*Vive Wong
Donna Lee*

What is interculturalism? It's a complex term for a simple idea: Make meaningful connections around you, particularly with those from different cultural groups than your own. The tagline is "do something new with somebody not like you!" Renfrew-Collingwood INTERactive and partners, a community based initiative, developed "Activities for Everyone, Everywhere: An intercultural physical activity guide" which will be shared and available for participants.

Educational Sessions: **Sessions D2, D3, D4** ▶ **Thursday, April 6** | **1:15 – 3:15 pm**

D2 *Physical Literacy Using Racquet Sports*

John Vesterinen

 **ACTIVE**

This workshop will illustrate how tennis and other raquet sports incorporate the components of Physical Literacy, and how communities can implement it into the recreational setting (there's a significant cross over from the skills in tennis to every other sport), organize a tennis club, and run intra & inter community leagues. This is an active workshop so please dress accordingly. Topics covered include:

- FUN-da-mentals – proper grip, stance & fitness
- Groundstrokes – forehand, backhand & half volley
- Volleys & Overheads
- Serving & the Return of Serve
- Rules, Etiquette & Scoring

D3 *Guided Tour of Kelowna's Parks*

*Andrew Gibbs
Terry Barton*

 **ACTIVE**

Kelowna's downtown has seen dramatic transformation over the past 20 years - from a sleepy commercial and institutional core with streets and parks whose focus was on function, to a blossoming urban centre with parks, streets and open spaces that are foundational to the City's vision of a Live-Work-Play urban core. The fast-paced tour will visit downtown's waterfront parks, cultural district and main street - all places that have been transformed by targeted investment in public infrastructure. Topics covered will include history, planning principles, project ideation, design approach, project implementation and lessons learned.



Educational Sessions: Sessions D2, D3, D4 ▶ Thurs. April 6 | 1:15 – 3:15 pm continued



D4 Augmented Reality on Nature Trails

Mariko Siggers

ACTIVE

In 2016 the City of Kelowna “gamified” Knox Mountain with the Knox Your Sox Off and Knox Challenge quests:

Knox Your Sox Off! Is a fun and fact-filled quest where you hike at your own pace. With your smartphone as your guide, you’ll learn about the history of Knox Mountain Park, its natural plant species and wildlife and much more.

Implemented through the “Active by Nature” initiative, the app designed by QuestUpon enhances the Apex Trail through augmented reality. Join City of Kelowna staff on a tour and demonstration of how technology can be integrated with nature to reduce barriers and encourage exploration.

Transit will be used to get to the base of Knox Mountain. From there, it’s a 2.4 km hike to the top with epic views and rest stops along the way. Following your hike, you can choose to take transit or walk 1.5 km back to the Delta Hotel.

To get started, download the “QuestUpon” app (available for iPhone and Android), sign-up using a new log-in or via Facebook, and allow QuestUpon to access location and send notifications. You will need data on your smartphone and the GPS locating function must be turned on.

**Educational Sessions: Session D1, D5 & Group Bullpen ▶
Thurs. April 6 | 1:15 – 3:15 pm**



D1 Designing for Social Impact

*Paul Fast
Rachelle Jones*

In 2016, HCMA was asked to re-imagine what might be possible for laneways in Vancouver. The resulting transformation of a single laneway galvanized the downtown community and had a substantial, measurable impact that reached across demographic, economic and social barriers. This presentation will take a closer look at the Laneways project (and others) to explore what’s possible when we look at our communities through the lens of social impact.



D5 Healthy Cities: Examining the Role a Municipality Plays in Creating a Healthy, Inclusive Community

*Michelle Kam
Lindsay Clement*

Kelowna’s Healthy City Strategy is an ongoing initiative aimed at improving the community’s physical and social health. Starting with the Community for All theme area, 31 actions were identified to improve the lives for all ages and abilities. The City has created criteria to evaluate its parks and buildings to meet these needs.



Health promoting practices



Inclusive recreation



Outdoor recreation



Supportive systems and practices



Recreation sustainability



Educational Sessions: Session E ▶ Friday, April 7 | 9 – 10 am

-  **E1** *Surviving the Modern World – Keeping Recreation Relevant, Competitive, and Thriving*
Kevin Pike
- The recreation landscape is changing rapidly. Recreation services delivery is being challenged daily not only by other agencies, but by new and effective approaches. Add to this the challenges municipalities are facing as their aging facilities continue to deteriorate, requiring huge investments. How do we stay relevant and the first choice for our communities? This session will examine who our competitors are, how new approaches to recreation have been dealt with in the past, and what alternatives exist to replacing outdated buildings. Together we'll determine how we can all work towards a common goal.
-
-  **E2** *Healthy Kids, Happy Kids: The Impact of Physical Activity on Mental Health*
Guy Faulkner
- Explore the evidence of pathways that link physical activity to numerous mental health outcomes. This session will present an overview of the existing evidence for the impact of childhood physical activity on mental health and justify why further exploration of the underlying mechanisms is important. This will be followed by a review of the evidence for various neurobiological, psychosocial and behavioural mechanistic pathways linking physical activity to numerous mental health outcomes. Finally, a conceptual model will be presented that illustrates the existing evidence for mechanistic pathways and provides a framework for future practice and research into developing physical activity interventions for promoting mental health.
-
-  **E3** *“EFFECT”ive Service Delivery*
Lynn Wark
Michele Sirett
- Campbell River's “Employee Focused FEedback and Continuous improvement Team” was formed after revisiting the department's vision, mission and values. Hear the story of how the committee has supported building staff capacity to ensure effective, efficient and relevant service delivery to the community - transitioning from a challenging work environment to a high performance team.
-
-  **E4** *Connect or Disconnect? Research on Digital Technology Use in Outdoor Recreation*
Caroline Depatie
- The exponential use of digital technology in outdoor recreation is a contemporary issue challenging the traditional values associated with the practice of recreating outside. Reasons why outdoor recreationists use various electronic technologies and the impacts of these technologies on the outdoor recreation experiences are unclear. This presentation reports results of research seeking to understand the reasons why electronic technologies are used, how the technologies impact the experiences and the connection to the environment, and what implications exist for recreation managers.
-
-  **E5** *Taking Advantage of Mountain Bike Tourism Opportunities*
Blake Rowsell
- This presentation is aimed at broadening the understanding of trends in outdoor recreation. In particular, the site characteristics that attract mountain bike tourists. This presentation will provide insight into how to grow the industry effectively through sharing information about trends in the industry.



Themed Panel Presentations: **Friday, April 7 | 10:15 – 11:30 am**

TP1 *Aboriginal Engagement*

*Jessie Sutherland
Dr. Jeff Schiffer*

The historic release of Canada's Truth and Reconciliation Commission's Calls to Action have challenged all Canadian organizations to think about how they can make innovations in Aboriginal engagement. This panel will provide some history on the TRC, offering concrete practices and approaches to enhance Aboriginal engagement at BCRPA.

TP2 *Effectively Engaging your Community in New Facility Development*

*Elizabeth Ayers
Jamie Esko
Mark Busse*

How do you ensure a transparent, effective, parks/recreation facility development process that considers the long term needs of the community and leverages the engagement of stakeholders and the public? This presentation will highlight critical elements for a complex public engagement process through learnings from the ongoing development of two, large, high profile infrastructure projects underway in Richmond-Minoru Complex and Garden City lands.





Presenter Biographies

Elizabeth Anderson ▶ **Session A5** Elizabeth is an Associate at Young, Anderson, specializing in local government law. She has drafted submissions for various proceedings at the BC Human Rights Tribunal, as well as appearing before the Provincial Court and Supreme Court of British Columbia and the Federal Court of Canada. She deals with issues including accommodation complaints, municipal labour and employment concerns, and RFP and contract development, as well as bylaw creation, enforcement and municipal law more generally.

Elizabeth Ayers ▶ **Themed Panel 2** Elizabeth is the Manager, Community Services Planning & Projects with the City of Richmond. As the leader of major projects, she has extensive experience creating and implementing inclusive and collaborative planning processes. Bringing diverse and rich perspectives together has resulted in facilities and strategies that reflect the needs and aspirations of the community as well as building a more connected and engaged community.

Terry Barton ▶ **Session D3** Terry is the Manager of Urban Planning for the City of the Kelowna, responsible for excellence in city planning by ensuring safe, responsible and sustainable development. He plays a critical role in the growth of the city while also ensuring its beloved features are preserved. From high rises in the downtown, to walkable mixed-use developments to the charming character of the City's heritage neighbourhoods, Terry strives to make Kelowna a great place. Before joining the Community Planning Department, Terry was the manager responsible for the planning of the City's Parks, Public Spaces and Public Buildings. He played a significant role in the planning and public consultation stages for the Bernard Avenue Revitalization project which received a Planning Institute of BC "Excellence in Planning" award.

Mark Busse ▶ **Session TP2** Mark is a strategist, facilitator, and interventionist designer with a belief that curiosity and conversation can result in built environments that delight and inspire. As the Director of Creativity and Engagement at HCMA Architecture + Design, Busse leads their interdisciplinary design and TILT Curiosity Labs, exploring the world outside traditional architecture, seeking perspectives, approaches, and opportunities that feed the firm's curiosity, creativity, and capacity.

Laurie Cavan ▶ **Session A3** Laurie is passionate about creating healthy and active communities. She received an Honours Bachelor of Arts in Recreation and Leisure Studies from the University of Waterloo and a Certificate in Local Government Administration from Capilano College. Laurie is the General Manager of Parks, Recreation and Culture for the City of Surrey and is committed to not only the sustainable growth of that community, but ensuring that it is seen as a leader in city-wide best practices.

Mary Clarke ▶ **Session B5** Mary is the CEO of Discovery Agents. She has over 25 years of experience working in environmental communication and education technology. Her enthusiasm and leadership are a key component of many prominent projects including the Robert Bateman Get to Know program. She holds a M.Ed. (in education technology) from UBC.

Lindsay Clement ▶ **Session D5** Lindsay is a Registered Landscape Architect working for the City of Kelowna as their Park and Landscape Planner. Lindsay plays a major role in defining how the City's public spaces, most specifically parks and trails, are designed. Most days, she can be found mountain biking or walking the Okanagan trails with her dog Dax. She brings her passion for the natural environment into her work, designing meaningful spaces for people to enjoy.

Caroline Depatie ▶ **Session E4** Caroline is a PhD Candidate at Lincoln University, Christchurch, New Zealand researching the significance of digital technology in users' experience of outdoor recreation in peri-urban settings. Caroline is a full-time Faculty member at Capilano University (North Vancouver) where she teaches in the Department of Outdoor Recreation.

Jamie Esko ▶ **Themed Panel 2** Jamie is a landscape architect and the Manager of Parks Planning, Design and Construction at the City of Richmond. Jamie has lead strategic planning projects, including the City of Richmond 2022 Parks and Open Space Strategy, and major park design and construction projects such as the Garden City Lands, a 136 acre agro-ecology park in the city's downtown. Community engagement has been a key part of the success of these projects with the types of engagement tailored for each project and to the diversity of interests in the community.



Presenter Biographies continued

Verdann Evans ▶ **Session B4** Verdann is Youth Coordinator at Red Fox Healthy Living Society. She started out in 2009 as a participant in Red Fox's leadership program for at-risk youth, and soon transitioned into being an integral member of the team. She is a dynamic workshop facilitator, whether delivering leadership workshops for at-risk youth or cultural competency sessions for adults. Verdann is Okanagan and Cherokee, and is proud to share her indigenous knowledge.

Paul Fast ▶ **Session D1** Paul is an architect who is passionate about the role of design in building community. As a Partner with HCMA Architecture + Design he leads community and recreation focused projects throughout Western Canada. Paul's previous work experience in Europe as well as his travels are key to his role in pushing the firm's research in trends and best practices.

Guy Faulkner ▶ **Session E2** Guy is a Professor in the School of Kinesiology at the University of British Columbia and also a Canadian Institutes of Health Research-Public Health Agency of Canada (CIHR-PHAC) Chair in Applied Public Health. He is also a Research Affiliate of the Alberta Centre for Active Living and serves on the ParticipACTION research advisory committee. He is also the founding editor of the Elsevier journal 'Mental Health and Physical Activity'. Broadly, his research has focused on two inter-related themes: the development and evaluation of physical activity interventions; and physical activity and mental health.

Andrew Gibbs ▶ **Session D3** Andrew is a senior project manager with the City of Kelowna. Andrew and his group are responsible for the design and construction of Kelowna's parks, trails, civic buildings and recreational facilities, with a project portfolio of \$10-80 million annually. Originally trained as a landscape architect, Andrew's career has included private sector consulting and 14 years with the City of Kelowna. Andrew has previously presented to the BCRPA on the topics of park design and mountain bike skills parks.

Colleen Hardwick ▶ **Session A1** Colleen is the founder and CEO of PlaceSpeak. A serial entrepreneur, Colleen has an academic background in urban geography and political science. She has been providing leadership to various communities for 25 years, with a career encompassing urban planning, media, and internet technology innovation.

Denis Harrigan ▶ **Session B1** Denis is a Sessional Instructor at The University of Victoria (Educational Psychology and Leadership Studies) and President of D.Harrigan Associates, a company helping organizations and individuals reach peak performance and find balance. Denis has presented at provincial and national conferences where his sense of humour and dynamic presentation style consistently earn "excellent" ratings. He has a lifelong fascination with learning, the brain, and human performance and loves music, coaching and hanging out with his grandkids.

Ron Higo ▶ **Session C3** Ron has been in the parks and recreation sector for over 33 years, working for organizations such as the BC Lions, Hollyburn Country Club, YMCA, City of Burnaby and the City of Port Moody where he is the General Manager of Community Services. He is a graduate of the Kinesiology program at SFU and also has certificates in Health & Fitness Studies from SFU, Financial Management from BCIT, Executive Management and Public Sector Management from UBC Sauder School of Business. Ron is no stranger to the BCRPA having served the association as a regional fitness director 1985-1987, provincial director 1995-1997 and President in 2014.

Rachelle Jones ▶ **Session D1** Rachelle is a creative problem-solver and community-builder, currently working with the Downtown Vancouver Business Improvement Association to make Vancouver a more vibrant city. She is passionate about Placemaking and has studied with Project for Public Spaces in New York City. She loves discovering public spaces around the world and has lived and worked in China in 2012.

Michelle Kam ▶ **Session D5** Michelle is a Registered Professional Planner working for the City of Kelowna in the Policy and Planning Department. Michelle is the lead planner for the Healthy City Strategy, a long-term integrative plan, that is being built in partnership with Interior Health. Michelle has also led other planning initiatives including the Community Climate Action Plan and the Our Rutland project and additionally is the chair of the Sustainability Action Team.



Presenter Biographies continued

Michael Kirk ▶ **Session C1** Michael, FMP, holds a Bachelor's of Science degree in architectural engineering technology. He has 30+ years' facility and project management experience. He managed and directed over US\$1.2 billion in new construction and over US\$600 million in renovations. He specializes in the Integrative Design Process and Leadership Building.

Vince Kreiser ▶ **Session B2** Vince was a faculty member in the Recreation Studies Department at Langara College in Vancouver for 30 years and just recently retired. Vince's expertise is in the area of recreation facilities management. Prior to joining Langara College he was the Assistant Manager Facilities Operation (Production) for the Pacific National Exhibition in Vancouver. Part of his responsibilities included assisting in the management of the Pacific Coliseum which at the time was the home for the Vancouver Canucks of the NHL. He is a long time member of both the BC Recreation and Parks Association and Recreation Facilities Association of BC.

Jill Lawlor & Joni Vajda ▶ **Session A4** Jill is the Seniors' Services & Community Wellness Manager & Joni is the Seniors' Outreach Coordinator, both with the District of West Vancouver. Together Joni & Jill spoke at the World Health Organization and the American Society of Aging to share the West Coast secrets to aging well and leading the highest quality of life. Jill & Joni have been breaking down financial barriers, bringing new innovations and telling the story with measurable data.

Donna Lee ▶ **Session C5** Donna has worked in the public and not-for-profit recreation and sport sectors and holds a Master of Arts in Kinesiology from UBC. The Intercultural Physical Activity Guide was developed through her involvement with the Renfrew-Collingwood INTERactive initiative.

Carol Lepine ▶ **Session C4** Carol has been a program coordinator with the City of Richmond since 2004 and a qualified fitness leader and for over 30 years. She acts as a liaison to community groups and health professionals, developing partnerships to help serve community needs. Carol is currently serving her third term on the BCRPA Fitness Advisory Committee.

Allison Markin ▶ **Session C2** Allison is known across Canada and, thanks to her successful efforts to bring the 2013 Wine Bloggers Conference to Penticton and the South Okanagan, in the international online world of wine and culinary tourism blogging as an innovator in branding through digital and social media. Her networks are vast, and she recognizes the power of real-life experiences to engage customers and stakeholders. She also brings two decades of experience in communications, media relations, crisis management, and marketing to the table. From large scale public institutions to small, independent businesses and art and cultural organizations, Allison has developed communications and digital engagement skills that can be translated and scaled for any organization in the public or private sector.

Monique MacKinnon ▶ **Session C1** Industry Innovator, Monique was a keynote speaker at the Global Innovation Summit in Dubai, BUILDLEX Vancouver and IFMA Seattle Education Symposium 2016. Monique has an Honours Bachelor of Physical Education degree and Minor in Leisure Studies, including Parks and Recreation. She's a Certified Advanced Technology Manager, WEL-Systems NLP Practitioner, and fitness and flying enthusiast.

Carolyn MacEachern ▶ **Session A5** Carolyn is a Partner with Young, Anderson. Carolyn advises local government clients on human rights issues that arise in the workplace and in relation to the various services offered by local governments, as well as general labour and employment law. She also regularly advises clients on freedom of information and protection of privacy matters.

Renata Mills ▶ **Session C3** Renata manages Festivals Kelowna, a non-profit organization that produces seven events and programs on behalf of the City of Kelowna. She has over 30 years event development experience with community focused events and major civic celebrations. As Executive Director one of her key roles is revenue development, including sponsorship strategy and procurement.



Presenter Biographies continued

Kevin Pike ▶ **Session E1** Kevin has worked in the parks and recreation field for 45 years in Alberta and BC, in both the public and private sector. He has built new centres, attended hundreds of Council meetings and managed a variety of staff groups. Throughout his career he has also volunteered for many organizations and projects. He is now pretending to be retired but continues to tackle consulting roles that are interesting and fun.

Blake Rowsell ▶ **Session E5** Blake is an instructor of Tourism and Outdoor Recreation at Capilano University in North Vancouver. He has conducted research on mountain bike tourism development, investigating the destination attributes that draw mountain bike tourists to specific destinations. Blake also serves as a board member on the Western Mountain Bike Tourism Association.

Jeff Schiffer ▶ **Themed Panel 1** Jeffrey is of Métis and German ancestry. He holds a BA in Anthropology from UBC, and a MA and PhD in Anthropology and Education from Columbia University. He has worked as an instructor, researcher, and program designer with Indigenous communities in Canada and Central America. He is currently the Program Director in the Office of Indigenization at the Justice Institute of British Columbia.

Mariko Siggers ▶ **Session D4** Mariko is the Manager of Community & Neighbourhood Services for the City of Kelowna where her focus is on fostering an active, healthy and connected community. Mariko grew up in Kamloops and earned a degree in Human Kinetics from UBC. For the past 15 years, she has worked in the field of sport, recreation, event development and health promotion in both BC and Alberta. Mariko is very proud to call Kelowna home where she keeps busy hiking, biking, skiing, playing sports and spending time with her two daughters.

Michele Sirett ▶ **Session E3** Michele is the Recreation and Culture Supervisor for the City of Campbell River. Michele's experience as a former gymnast, gymnastics coach and a professional puppeteer has given her a unique perspective and understanding of human behaviour and human systems. In 2012 when Campbell River was experiencing an economic down turn Michele drew on these experiences to collaborate with staff with the intent of creating a great place for everyone to work. From this, the EFFECT (Employee, Focused Feedback and Continuous improvement Team) Stewarding Group was formed to support the development of an employee focused, high performance workplace culture.

Emma Sutherland ▶ **Session B4** Emma is the Executive Director of Red Fox Healthy Living Society, a registered charity that uses physical activity to empower Aboriginal and inner-city youth and children to overcome barriers and build successful lives. Since 2006, Red Fox has worked closely with Aboriginal families, schools, Aboriginal community organizations and friendship centres to help children and youth reach their full potential.

Jessie Sutherland ▶ **Themed Panel 1** Jessie currently works for the City of Surrey's Parks and Recreation as the Seniors Volunteer Manager. Jessie is also an adjunct professor at the University of British Columbia's School of Community and Regional Planning, the founding director of the award winning community development initiative called Finding Home: How To Belong To A Changing World and author of the bestselling book *Worldview Skills: Transforming Conflict from the Inside Out*.

Kathy Tisher ▶ **Session B3** Kathy is a music specialist in the Central Okanagan School District teaching over 500 students from Kindergarten through Grade 6. Kathy plays several instruments including the piano, ukulele, guitar and spoons and is passionate about how music can positively affect your everyday quality of life.

Lynn Wark ▶ **Session E3** Lynn is the Recreation and Culture Manager for the City of Campbell River. Lynn started in the field of Parks and Recreation, mainly working in outdoor recreation. Her experiences leading groups in the backcountry, and developing teams at work, helped to foster a special interest in leadership and team culture. The EFFECT work has been a natural extension of this special area of interest.



Presenter Biographies continued

Joni Vajda & Jill Lawlor ▶ **Session A4** Joni is the Seniors' Outreach Coordinator & Jill is the Seniors' Services & Community Wellness Manager, both with the District of West Vancouver. Together Joni & Jill have spoken at the World Health Organization and the American Society of Aging to share West Coast secrets to aging well and leading the highest quality of life. Jill & Joni have been breaking down financial barriers, bringing new innovations and telling the story with measurable data.

John Vesterinen ▶ **Session D2** Known as the "Court Jester and Johnny V", John brings his good-natured, light-hearted approach to the game of tennis. The recently retired School District 23 music and physical education teacher has instructed for the City of Kelowna, Global fitness and the Mission Tennis Club for more than 30 years.

Gregg Wheeler ▶ **Session A2** Gregg is the Manager of Sport and Community Events and is part of a City of Richmond committee made up of staff members from different departments that are finding ways to make various special events in and around the city more sustainable.

Vive Wong ▶ **Session C5** Vive has worked in the public and not-for-profit community development and education sectors. Vive holds a Bachelor of Human Kinetics from UBC and is currently a grad student in the Curriculum and Instruction: Equity Studies in Education at SFU. The Intercultural Physical Activity Guide was developed through her work at Collingwood Neighbourhood House.





Accommodations at the Delta Grand Okanagan Resort & Conference Centre

Contact the Delta Grand Okanagan Resort and Conference Centre Reservations Department at 250-763-4500 or Reservations Office at 1-800-465-4651.

For ease of booking, callers must identify themselves as being with the **BCRPA Annual Meeting & Symposium**.

Reservation requests must be made by **March 6, 2017**, in order to qualify for the conference's group rate, and are subject to availability.

	Rate/night
Standard King or Two Queens	\$160
Lakeview King	\$160
Deluxe Room King or Two Queens	\$180
Club Rooms <i>starting from</i>	\$220
One Bedroom Suite	\$260
Two Bedroom Condominiums	\$290
Two Bedroom Condominiums, Lakeview	\$310
One Bedroom Private Residence Club Villas	\$220
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A partial refund of 70% of the registration fee will be given for cancellations received prior to **March 3, 2017**. Cancellations made after March 3, 2017 are non-refundable. Registrations are transferrable. All requests for cancellations must be submitted in writing to the BCRPA office at registration@bcrpa.bc.ca and received within the allotted cancellation times noted above.

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For More Information

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Other 2017 BCRPA Professional Development Opportunities

- ▶ **Parks and Grounds Spring Training** | Feb 28 – Mar 1
Training for parks and grounds professionals.
- ▶ **BCFit® '17** | Fall 2017
The premiere professional development event for Fitness Leaders.
- ▶ **Ripple Effects** | October 16
This highly anticipated event for aquatic professionals only occurs once every two years.
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